TECHNOLOGY & INNOVATION
VIRTUAL CONFERENCE

3 DAYS / 24TH, 25TH, 26TH NOV 2020 / 11.30AM - 1PM

LONDON MARKET FORUMS
BRINGING INSURANCE PROFESSIONALS TOGETHER

CGI

GEOSPATIAL INSIGHT

mx mendix
Go make it

N NETCALL

LIVE INTERVIEWS * KEYNOTE SPEAKERS * POLLING * LIVE CHAT

DAY 2 - POLL
DRIVING BUSINESS EFFICIENCY
OPERATIONS AND DATA

1 What do you feel is the biggest barrier to driving business efficiency?

People/culture	50%
Process	27%
Technology	4%
Legacy	19%

2 When it comes to new technology implementation in firms, what is (or you perceive to be) the primary objective?

Operational efficiency	43%
Competitive Advantage	39%
Improvement in customer service	9%
Other	9%

3 When it comes to the use of or implementation of new technologies in your firm, what area is your biggest priority:

Risk Processing Systems/Policy Administration Systems	33%
Claims Systems	8%
Data	25%
Cloud, storage and infrastructure	17%
Legacy	13%
Cyber Security	4%

4 Has your firm embraced automation related technologies such as Robotic Process Automation /Low-code/No Code/Ai and Machine Learning?

Yes	50%
No	36%
Don't know	14%